

HHSKIN gift cards purchased online are normally delivered instantly to the email specified. Please allow up to 24 hours. If you have any issues please contact the clinic via enquiries@hhskin.london or 020 7183 4811.

IMPORTANT - when checking out it is mandatory you supply HHSKIN with where you would like the gift card sent to and to whom. A full address must be required. UK addresses only.

Postal gift cards are sent free of charge via first class post. Please allow extra time for delivery during bank holiday periods and Christmas.

If you plan to collect the gift card in the clinic, please call ahead to arrange a suitable time to collect.

Gift cards cannot be exchanged for cash. Gift cards are non refundable.

Each gift card issued contains a unique number. Damaged or defaced gift cards cannot be accepted.

Gift cards for HHSKIN are valid for 12 months from date of purchase. The expiry date will be clearly stated via email or on the card. Gift card holders should make every effort to schedule an appointment to redeem before the expiry date.

Gift cards for HHSKIN can be used as full or part payment towards treatments or products offered at HHSKIN. Where a gift card holder wishes to use the gift card towards treatments or products at a lower value than the face value of the card, no change will be given, however the remaining balance will remain on the card and may be used as full or part payment towards treatments or products at a future visit to HHSKIN.

Where a gift card holder wishes to use a gift card towards treatments or products which are higher than the face value of the card the gift card holder will be required to pay the difference.

Currently gift cards can only be redeemed in the clinic towards treatments and products and are not redeemable online at WWW.HHSKIN.LONDON

Gift card holders should present gift cards at the beginning of their treatment.

Whilst all effort is made to ensure treatments and products are available as advertised, there may be times where certain treatments may be withdrawn at any time without prior notice. All treatments and products remain subject to availability.